



## Services Overview

**The Zunesis services organization has the experience and expertise to help your business meet your goals and objectives faster, with less risk.**

- Our Assessment Services provide our clients with information they need to understand their environment, make informed decisions and set strategies.
- Our Migration Services provide our clients with the expertise to reduce the time to market and reap benefits sooner from their new or upgraded platform.
- Our Health Check Services compare our clients' infrastructure design to best practices, support levels and makes recommendations to improve the service levels and offerings.
- Our Implementation Services ensure that our clients' technologies are implemented efficiently and effectively the first time. Zunesis has the certifications, knowledge and expertise to install almost everything we provide.

### Assessment Services

Our assessments are based on years of experience in the IT industry, across a diverse set of clients and solutions. Each assessment engagement strives to match IT goals and objectives with the business needs of our clients. Whether the focus of the assessment is on storage infrastructure, Social Media, or a holistic IT strategy, our assessments provide our clients the information they need to understand their environment, make informed decisions and set strategies.

### Migration Services

Are you looking to move to Office365? Upgrade to the latest version of Microsoft Exchange? Move to a hosting facility? There are always risks with change. Our Migration services will bring our expertise and experience to make sure the risk is minimized and the project goes as smoothly as possible.

### Assessment Services

- IT Assessment
- Storage Assessment
- Backup Assessment
- Networking Assessment
- Social Media Assessment
- Wireless Coverage Map

### Migration Services

- Microsoft Exchange Migration
- Server Migration
- Data Center Migration
- Storage Migration
- Active Directory
- Office 365 Migration

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## Health Check Services

Managing change in your IT environment is difficult. While initial implementations may meet the service level objectives at the onset, most IT environments have constant change. Maintaining adherence to industry and vendor best practices, keeping current, providing the highest quality of services, delivering high availability and continuously improving performance is a constant challenge.

Our Health Check Services will review and document your current environment, review current support requirements and make recommendations for changes and updates according to best practices and supportability. We can also look at performance, availability, and best practice recommendations to improve service levels.

## Installation Services

Zunesis provides installation services for almost every solution we sell. This includes the certifications, knowledge and capabilities to implement the solutions according to best practices developed with our partners.

Our installation capabilities include servers, storage, networking, security, virtualization, cloud and backup and disaster recovery solutions. Whether you are implementing an individual product or a complete solution, we have the expertise to provide an on-time, quality service experience.

## Project/Program Management

One of the most essential services Zunesis provides is Project and Program Management, either as standard practice in all of our engagements or as a stand-alone service. This service provides planning, tracking, reporting and accountability to your most important projects.

With so many demands on your IT organization, Zunesis can support your efforts, keep you informed and keep your projects on schedule. We believe with preparation, attention to detail and effective communication skills, project teams become more effective and will produce excellent results.

## Health Check Services

- SAN/ Storage Health Check
- Virtualization Health Check
  - VMware, HyperV, VDI
- HP BladeSystem
- Network Health Check (Wired and Wireless)

## Installation Services

- Hardware Installation
  - Storage, Servers, Networking, Security
- Software Installation
  - VMware, Windows, vCloud Director, Virtual Desktop
- Backup & DR
  - Veeam, Zerto

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